

## QUALITY POLICY

Stainless Restoration (SRL) recognises that the delivery and continual improvement of quality is the key to a successful business and a good reputation. The company meets the requirements of BS EN ISO9001:2015 through the implementation of this policy and the deployment of the SRL Quality Management System (QMS) to fulfil the following commitments:

- ✓ To understand our customers need better than anyone else and serve them better than anyone else.
- ✓ To continually improve the SRL Quality Management System.
- ✓ To satisfy all applicable statutory and regulatory product and service requirements.

Meeting the above commitments by the deployment of our quality objectives, enables achievement of sales growth, generating financial results that will secure the future of the business and meet all customer requirements. Regular review of the purpose and context of our organisation has defined our strategic direction. This approach enables the reinvestment and continual improvement that benefits both SRL and our customers.

This policy is made available to all interested parties by request and is posted on the SRL company website [www.stainrest.com](http://www.stainrest.com).

## Quality Objectives

SRL Quality Policy and objectives are established and reviewed during the planned Senior Management Review (SMR) but may be changed at other times to satisfy customer requirements. The needs and expectations of all interested parties are considered within the context of our organisation in order to establish the SRL Quality Objectives. The objectives are set at both company-wide and departmental levels to produce specific targets for each department.

Quality Objectives will be measurable, specific and are displayed on all QC Boards around the business.

Performance against Quality Objectives is reviewed at each SMR as a fixed agenda item. This framework ensures that we are meeting customer requirements and are constantly striving to meet our stated aims.

## System Scope

The current scope of the QMS is as follows:-

- ✓ The Chemical Cleaning, Pickling and Passivation, Electro-Polishing, Abrasive blasting, Industrial Painting and UHP Cleaning (Ultra High Pressure) of metals.

Signed : Frank Morris  
Managing Director



Issue: 4  
Date: January 2018